Dear Sir/Madam

My appointment with Dr Ed Dewhirst on

I am writing to praise Dr Ed Dewhirst for his outstanding service which I was lucky to receive last Friday morning.

He was very thorough and attentive. He listened to my problems patiently and made me feel at ease. He carefully explained to me details of all the results of my blood test and dealt with other things that were bothering me. It was so nice and refreshing to have so much attention and understanding which I wish I could get more often.

	Yours thankfully
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cc to Dr Ed Dewhirst